



American Accreditation  
Commission International

**K.A.Paliska**  
CEO & Senior Vice President

**Beyond the Badge:  
What AACI Accreditation  
Really Means for Your  
Healthcare Facility**



# Our Mission, Vision and Values



## American Accreditation Commission International

**(AACI)** is one of the world's most experienced organization in the provision of healthcare accreditation, certification services.

Our home is in Hendersonville, North Carolina

# International Presence



# Our Mission and Vision



Ruling Risks, Saving Lives.



Mitigation of human error in healthcare.

# What Sets AACI Apart?



AACI accreditation goes beyond just a badge on the wall. It's about ensuring **quality management and risk management** principles deeply integrated into the standards.

AACI standards are based on quality management principles and risk management.



# What Sets AACI Apart?

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- Quality management is based on three pillars: **The Process Approach, Critical Control Points for these processes**, and as a result of this approach, **Patient Satisfaction** and fewer medical errors and adverse events.
- The fundamental principles that form the basis of the standard and accreditation process are: **measure, monitor, analyze, and improve**.
- Surveyors consider the importance of processes and their associated risks, ensuring meaningful improvements can be implemented.

# Focus on Excellence

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- AACI is not just about finding nonconformities; we're focused on identifying excellence.
- This approach enables hospitals to maintain what is already good and improve areas that need enhancement.



## AACI PATH TO ACCREDITATION

Here is how our Process to Accreditation Works:

### 1- PRE-ASSESSMENT ACTIVITIES (Mandatory only for ISO 9001)

- Identify survey team
- Agenda with list of documents to be reviewed
- Survey
- Report (within 5 days)
- Completed report set to client (within 10 working days)

### 3- SURVEILLANCE ACTIVITES

#### Surveillance 1

- Identify survey team
- Plan/Agenda (min 2 weeks prior the Survey)
- Survey
- Report (Within 10 working days from last survey date)
- Customer corrective action plan (submission within 30 days from last report date)

#### Surveillance 2

- Plan/Agenda
- Survey
- Report (Within 10 working days from last survey date)
- Customer corrective action plan (submission within 30 days from last report date)

### (START) PRE-APPLICATION ACTIVITES

- Submit application for accreditation
- Review of application and send quotation
- Sign contract



START

PHASE  
01



PHASE  
02



PHASE  
03



PHASE  
04



FINISH



### (Finish)

The reaccrdition cycle is every three (3) years.

### 2- INITIAL SURVEY PROCESS

- Identify survey team
- Plan/Agenda (min 2 weeks prior the Survey)
- Survey and document review
- Report (Within 10 working days from last survey date)
- Customer corrective action plan (submission within 30 days from date of report)
- Approval for customer corrective action (within 30 days from date of submission of corrective action plan, should not exceed 6 months if needed to be extended after 30 d)

#### Accreditation Decision

- Accreditation Committee Review

#### Accreditation Award

- Certificate

### 4- RE-ACCREDITATION ACTIVITIES

#### Pre-application Activities

- Submit application for accreditation (3 months prior accreditation due date)
- Review of application and send quotation
- Sign contract

#### Survey Process

- Identify survey team
- Plan/Agenda (min 2 weeks the Survey)
- Survey
- Report (Within 10 working days from last survey date)
- Customer corrective action plan (submission within 30 days from last report date)
- Approval for customer corrective action plan

#### Re-accreditation Decision

- Accreditation Committee Review **Re-accreditation Award**



**Module I (10 Chapters 49 Standards)  
Healthcare organisation Governance  
Standards**

**Module II (16 Chapters 74 Standards)**

**Patient Focused Care Standards**

**Module III (4 Chapters 19 Standards)**

**Ancillary Services**

**Total 30 Chapters 142 Standards**

# Annual Surveys

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- AACI America is the only accreditation body providing annual surveys.
- This ensures continuous monitoring and improvement, rather than waiting for a three-year cycle accreditation review.



# Annual Surveys

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- The special significance of the annual survey lies in monitoring progress, especially in processes vital for the hospital's operations and exclusive to AACI, such as:
  - utilization review,
  - opioid oversight,
  - risk management,
  - infection control and
  - sterilization process.

# Comparison: Annual vs. Triennial Check-ups

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Ask yourself:

"Who has a greater chance for a longer and higher-quality life? Someone who goes for regular annual check-ups or someone who goes every three years?"

# Advantages to AACI Accreditation



No additional staff required to implement AACI Standards

Annual visits – added accountability

Focus on sequence and interactions of processes

No survey findings “tipping” point

Leads to improvement of patient safety and reduction in hospital’s internal cost of accreditation

Accreditation as a strategic business asset

# Why choose AACI?



We have merged clinical requirements with some of the most recognized management standards in the world: ISO 9001, ISO 27001 and ISO 31000, SAI 8000.



Standards are adaptable and not meant to be rigidly prescriptive. No two hospitals are identical. Each hospital should demonstrate compliance with the standards in the manner it deems most effective.



# How we can help?



**IEEA** | International Society  
for Quality in Health Care  
External Evaluation Association

**Accredited Standards 2019-2023**



**IEEA** | International Society  
for Quality in Health Care  
External Evaluation Association

**Accredited Surveyor Training Programme 2020-2024**



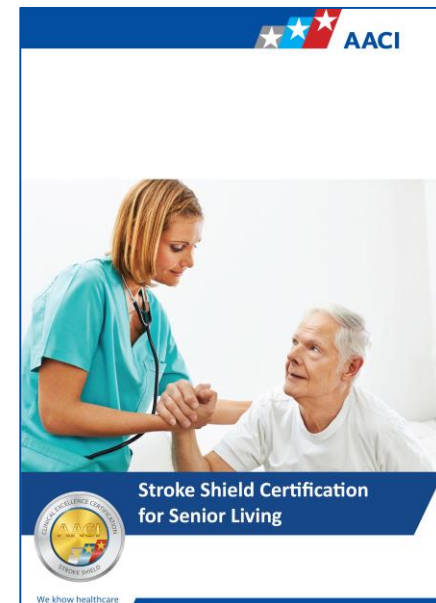
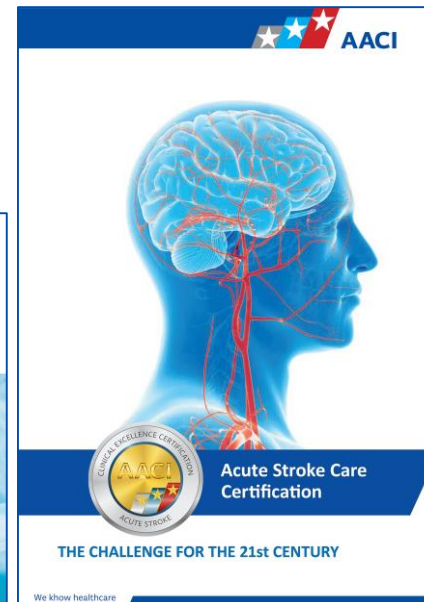
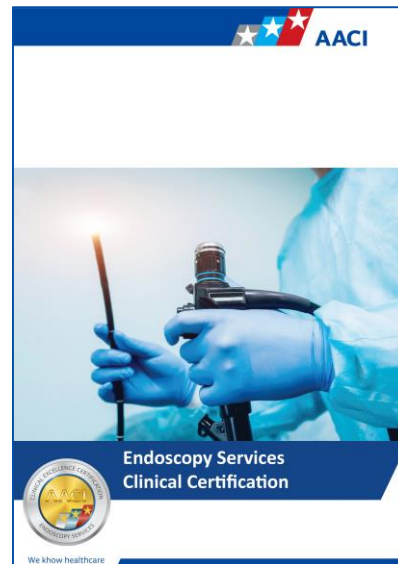
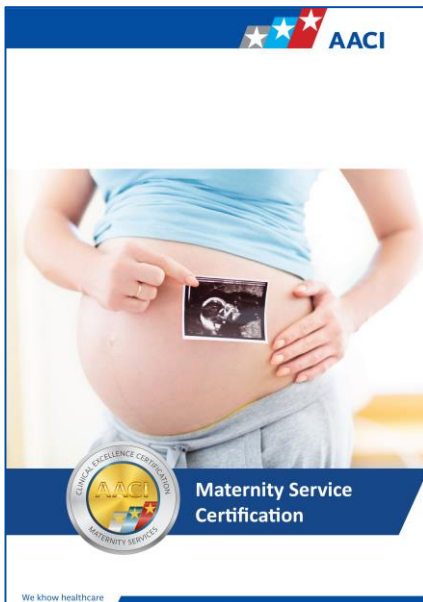
**ISQuaEEA** | International Society  
for Quality in Health Care  
External Evaluation Association

**Accredited Organisation 2022-2026**





# Certification of Excellence (CEC)



# AACI Marks of excellence



# John D. Bell, MD, President





**We bring safer tomorrow**

[www.aacihealthcare.com](http://www.aacihealthcare.com)